

Effective Date: October 2024

## **1. Introduction**

Granite Masters of Nashville LLC ("we," "us," or "our") respects your privacy and is committed to protecting it. This Privacy Policy outlines our practices regarding the collection, use, and protection of personal information obtained through our website, [www.granitemasters.us](http://www.granitemasters.us) ("Website"). By using our Website, you agree to the terms outlined in this Privacy Policy.

## **2. Information We Collect**

**Personal Information:** When you contact us through our Website, request a quote, or make an inquiry, we may collect personal information such as your name, email address, phone number, and any other details you provide.

**Non-Personal Information:** We may automatically collect information about your interaction with our Website, including your IP address, browser type, device information, and usage data.

## **3. How We Use Your Information**

We use the information collected to:

- Respond to your inquiries, requests, or quotes.
- Improve our Website's functionality, content, and design.
- Send you relevant information about our products, services, or special offers (with your consent, if required by law).
- Comply with applicable laws and regulations.

## **4. How We Protect Your Information**

We prioritize the security of your personal information by implementing industry-standard measures to protect against unauthorized access, disclosure, or misuse. However, no data transmission over the internet is completely secure, so we cannot guarantee absolute security.

## **5. Sharing Your Information**

We do not sell, rent, or trade your personal information. We may share it with trusted third parties only when:

- Necessary to provide services you have requested.
- Required by law or to protect our rights, safety, or property.
- We have obtained your consent to do so.

## **6. Third-Party Links**

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. We encourage you to review their privacy policies before providing any personal information.

## **7. Cookies and Tracking Technologies**

We may use cookies and similar technologies to enhance your experience on our Website. Cookies help us understand user preferences, improve site functionality, and provide a personalized browsing experience. You can manage your cookie preferences through your browser settings.

## **8. Your Choices and Rights**

You have the right to:

- Access, update, or delete your personal information.
- Withdraw consent where processing is based on consent.
- Opt-out of receiving marketing communications from us.

To exercise these rights, please contact us at [sales@granitemastersofnashville.com](mailto:sales@granitemastersofnashville.com).

## **9. Children's Privacy**

Our Website is not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we learn we have collected information from a child under 13, we will promptly delete it.

## **10. Changes to Our Privacy Policy**

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated effective date. We encourage you to review this Privacy Policy regularly.